# WHOLE-HOME REPAIRS

# *Kelly's Home*

**Allegheny County**

## Kelly's Story

Kelly is a lifelong Pittsburgher. She and her husband, Mo, are small business owners who work long hours to support their eight children. A few years ago, their roof began to leak. A roofer told them they'd need to take their chimney off and replace the whole roof. Then, a large chunk of cement cracked off the back foundation of their house. On top of that, the pillars supporting their front porch were about to fall over. These were big jobs that the family couldn't afford. But they also couldn't afford to buy another house or to rent. A loan to repair a crumbling house was out of the question. Kelly worried for the safety of her children in their bedrooms and playing in their yard. She resolved herself to staying until their home was condemned.

## Whole-Home Repairs

- Kelly saw a story about Whole-Home Repairs on TV and filled out an online application with Action Housing, the Whole-Home Repairs County Administrator for Allegheny County.
- The team from Action Housing called Kelly three months later to set up a time to look at her house; after the initial evaluation, her home was approved for the program.
- Action Housing sent a team of 10 workers began repairs on Kelly's home. They fixed her roof, mended her foundation, and replaced the pillars holding up her porch.

## How It's Going

Kelly and her family can finally relax, knowing that they are safe in their home. Kelly and Mo are beginning to imagine themselve growing old in their home and having it filled with grandchildren. Kelly and Mo love their community and intend to stay forever. Kelly describes the Whole-Home Repairs Program as "lifechanging" and hopes that other neighbors will be able to get this support.

> "Home should be the place where you feel safe, and now I have that. I can relax in my house and not worry that it's going to fall down on me. Now that I've gotten these repairs, I feel like I have a solid foot on the ground. I feel like I'm actually a homeowner because I'm here for good.
>
> ***Kelly***